Modern Workplace

Administration (AaaS) and monitoring (MaaS) of Microsoft 365 applications

Professional administration and monitoring of your IT environment

You want to ensure the continuity of your business processes? Our Administration and Monitoring „as a Service" approach starts right here.

We simplify your daily work. Our Administration as a Service (AaaS) and Monitoring as a Service (MaaS) services offer comprehensive management and monitoring of Microsoft 365 solutions. This ensures that connected services and applications function properly. Our AaaS and MaaS concepts include tracking, notification, and reporting on usage, performance, and availability, as well as error detection and resolution of Microsoft 365 for Exchange, SharePoint, Skype, OneDrive, and Teams.

Administration - what we do:

- User management (users and groups)
- License management (assign and modify)
- Permission management for Exchange
- Domain management (up to 5 domains)
- Creation of regular software reports in various formats. These provide an ideal basis for analysis and decisions

Monitoring - what we do:

- Measure usage and load
- License monitoring
- Ensure software compliance
- Evaluate software usage
- Uncover unused licenses and under-licensed products

Requirements

- Provision of an AzureAD Application (Microsoft Graph) with appropriate permissions
- Provision of an Azure AD account with Global Reader permissions
- Provision of a personalized administrator account (AaaS)

Why as a Service?

- Linear scalability
- Monitoring and Administration as a fixed amount
- Extremely short learning time
- Cost reduction

Overview of usage of Microsoft 365 services over time

Exchange ● Office 365 ● OneDrive ● SharePoint ● Skype For Business ● Teams ● Yammer

Contact

Please contact your personal account manager or contact us at **sales@medialine.ag**