



**Unified
Communications**

Direct Routing as a Service

Easily connect your phone line to Microsoft Teams via Direct Routing!

With Direct Routing as a Service, we link your Microsoft Teams client to the public telephone network, allowing you to use Microsoft Teams as a phone system and enjoy the benefits of real telephony. Our standardized product can be quickly and easily implemented and scaled flexibly.

Features & Benefits

- Telephone system via Microsoft Teams
- No additional hardware required
- Cross-location national and international SIP trunks
- Connectivity options for your analog endpoints, including IP and DECT phones
- Various native integrations such as Contact Center and Reception Desk can be additionally implemented

A simple and scalable pricing model

Our pricing model is based solely on the desired number of calls you want to make in parallel via Microsoft Teams.

Flexible service models

ITK Communications offers its customers various service models for Direct Routing.

- • ITK SBC + Teams Telephony
- • ITK SBC + PBX + Teams Telephony
- • ITK SBC + ITK Teams Solution
- • ITK SBC + ITK Teams Solution + PBX

Subject to change and errors. Our general terms and conditions apply in the current version. The product description does not constitute a binding offer and is for informational purposes only. Contractual details can be found in our offers and service catalogs, which we would be happy to create for you. as of: 01/2024